WATER CONSERVATION AND WATER SUPPLY SHORTAGE PLAN



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RESOLUTION NO. WD-1354

A RESOLUTION OF THE BOARD OF WATER COMMISSIONERS OF THE CITY OF LONG BEACH AMENDING AND RESTATING THE WATER CONSERVATION AND WATER SUPPLY SHORTAGE PLAN AND RESCINDING RESOLUTION NO. WD-1286

WHEREAS, a reliable, minimum supply of quality potable water is essential to the welfare of the people and economy of the City of Long Beach ("City"); and

WHEREAS, responsible management of water supplies in non-shortage conditions is wise and prudent for both water supply reliability and environmental stewardship; and

WHEREAS, effective and equitable management of limited water supplies during a water supply shortage minimizes the impact on the people and economy of the City; and

WHEREAS, water conservation is an important component of California's water policy for the future; and

WHEREAS, all reasonable efforts to conserve water should continue to be a high priority; and

WHEREAS, on September 21, 1995, the Board of Water Commissioners of the City of Long Beach ("Board") adopted Resolution No. WD-1071 entitled "A Resolution of the Board of Water Commissioners of the City of Long Beach Restating The Emergency Water Conservation Plan and Rescinding Resolution Nos. WD-990, WD-994, WD-1005 and WD-1020"; and

WHEREAS, on November 3, 2005, the Board adopted Resolution No. WD-1209 entitled "A Resolution of the Board of Water Commissioners of the City of Long Beach Adopting a Water Conservation and Water Supply Shortage Plan, and Rescinding Resolution No. WD-1071"; and

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WHEREAS, on June 21, 2007, the Board adopted Resolution No. WD-1232 entitled "A Resolution of the Board of Water Commissioners of the City of Long Beach Amending and Restating the Water Conservation and Water Supply Shortage Plan and Rescinding Resolution WD-1209"; and

WHEREAS, on December 17, 2009, the Board adopted Resolution No. WD-1266 entitled "A Resolution of the Board of Water Commissioners of the City of Long Beach Amending and Restating the Water Conservation and Water Supply Shortage Plan (the "Plan"), and Rescinding Resolution No. WD-1232"; and

WHEREAS, on July 7, 2011, the Board adopted Resolution No. WD-1286 entitled "A Resolution of the Board of Water Commissioners of the City of Long Beach Amending and Restating the Water Conservation and Water Supply Shortage Plan, and Rescinding Resolution No. WD-1266"; and

WHEREAS, the Board wishes to continue to educate, support and enforce reasonable water conservation at all times not just during periods of imminent shortage or drought; and

WHEREAS, the Board now wishes to amend and restate the Water Conservation and Water Supply Shortage Plan;

NOW, THEREFORE, the Board of Water Commissioners of the City of Long Beach resolves as follows:

> Section 1. Scope.

There is hereby established a Water Conservation and Water Supply Shortage Plan ("Plan").

> Section 2. Objectives.

The objectives of the Plan are:

To prevent water supply shortages through aggressive and effective A. water management programs such as conjunctive use, water conservation, water education and use of reclaimed water:

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- B. To minimize the impact of a water supply shortage on the City's population and economy;
- C. To provide first for public health and fire protection and other essential services, then to provide for the economic health of the City, and then to provide for other uses of water; and
- D. To ensure that water users who conserve water during normal-year hydrology and wet-year hydrology are not disadvantaged by the Plan during shortages.

Section 3. Notice.

When an Imminent Water Supply Shortage, a Stage 1 Water Supply Shortage, a Stage 2 Water Supply Shortage, or a Stage 3 Water Supply Shortage is declared by the Board, the Long Beach Water Department ("Department") shall provide notice to its customers. Said Notice shall include:

- Α. The effective date of the declaration:
- B. The Prohibited Use of Water (PUoW) associated with the relevant supply shortage;
- C. Information about rate increases, if any, resulting from the declaration: and
- D. The importance of their taking additional voluntary actions to conserve water.

This Notice shall be published pursuant to California Government Codes Section 6063.

The Department will continue to educate its customers for the duration of the water supply shortage. The Department will communicate effectively with its diverse customer base.

Section 4. Prohibited Uses of Water at All Times.

The following uses of water are prohibited at all times:

Permitting the excess use, loss or escape of water through breaks,

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leaks or other malfunctions in the water user's plumbing or distribution system for any period of time after such escape of water should have reasonably been discovered and corrected;

- B. Irrigating landscape with potable water at any time other than the hours after 4:00 p.m. and before 9:00 a.m. The hours as established shall take effect after notice of said changes are published in a local newspaper of general circulation, pursuant to California Government Code Section 6063;
- C. Irrigating landscape or any other use of water in a manner that results in unreasonable runoff or waste, as determined by the General Manager of the Long Beach Water Department or the General Manager's designee (collectively, the "General Manager") (unless otherwise specified by the Board). where water flows onto adjacent property, non-irrigated areas, private and public walks, roadways, parking lots or structures;
- D. Irrigating landscape during measurable rainfall in Long Beach, or at any time within forty-eight (48) hours afterwards, as reported by the National Weather Service:
- Ε. Washing driveways, sidewalks, parking areas, patios, other outdoor impermeable surface areas, kitchens or objects such as kitchen non-skid mats with a hose unless using a water-conserving pressurized cleaning device as defined herein. A water-conserving pressurized cleaning device shall discharge water at a minimum of 1,000 pounds per square inch or rated at using less than three (3) gallons of water per minute. A simple spray nozzle does not qualify as a water-conserving pressurized cleaning device:
- F. Washing a vehicle with a hose when the hose does not have a water shut-off nozzle or device attached to it or allowing a hose to run continuously while washing a vehicle;
- G. Operating a fountain or other water feature that does not re-circulate the water:

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- H. A hotel or motel failing to provide its customers the option of choosing not to have towels and linens laundered daily and/or failing to prominently display notice of this option in each bathroom and sleeping room using clear and easily understood language. The Department shall make suitable displays available;
- 1. Restaurants and all other commercial, industrial, institutional food preparation sites using pre-rinse heads having flow-rates greater than 1.5 gallons of water per minute;
- J. Operating a commercial laundry system installed after November 3. 2006, that does not recirculate wash and/or rinse water;
- K. Operating a conveyor type car wash system that does not recirculate the wash and/or rinse water:
- L. Installing a single-pass cooling systems in a building requesting a water connection after November 3, 2006;
- M. Using potable water, rather than reclaimed water, after the General Manager has provided to the customer an analysis showing that reclaimed water is a cost-effective alternative to potable water and the customer has had ninety (90) days to make the conversion to reclaimed water;
- N. Irrigating landscape using reclaimed water to the point that the landscape becomes saturated and irrigation waters flow from the landscape.

Section 5. Imminent Water Supply Shortage.

- Α. The Board shall declare an Imminent Water Supply Shortage by resolution when the Board determines, in its sole discretion, that a declaration will help to avoid or lessen the impact of an imminent water supply shortage. The type of event which may prompt the Board to declare an Imminent Water Supply Shortage may include, among other factors, a finding that its wholesale water provider calls for extraordinary water conservation.
 - B. In addition to the prohibited uses of water identified in Section 4, the

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following uses of water are prohibited during a declared Imminent Water Supply Shortage:

- (1)Serving drinking water to any customer in a restaurant or other public place where food is served, sold, or offered for sale unless expressly requested by the customer. The Department shall make suitable displays, alerting customers to this restriction, available to restaurants and these types of other public places;
- (2)Irrigating landscape with potable water any day other than Tuesday, Thursday, or Saturday, except for very short periods of time for the expressed purpose of adjusting or repairing the irrigation system;
 - (3)Irrigating landscape with potable water for:
- (i) More than twenty (20) minutes per authorized day if using stream rotator-type or gear driven sprinkler heads rated at emitting less than one (1) gallon per minute under recommended operating pressure; or
- (ii) More than ten (10) minutes per authorized day if using sprinkler heads rated at emitting one (1) or more gallons of water per minute under recommended operating pressure;

Section 6. Stage 1 Water Supply Shortage.

- The Board may, in its sole discretion, declare by resolution that a A. Stage 1 Water Supply Shortage exists and that the actions outlined in this Section are necessary in order to meet the Objectives of this Plan. The type of event which may prompt the Board to declare a Stage 1 Water Supply Shortage includes, among other factors, is a reduced allocation of water by the Department's wholesale water provider.
- B. Prohibited Uses of Water in a Stage 1 Water Supply Shortage. In addition to the prohibited uses of water identified in Sections 4 and 5, the following uses of water are prohibited during a Stage 1 Water Supply Shortage:
 - (1) Irrigating landscape with potable water any day other than

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Tuesday or Saturday, beginning on the first day of October through the end of the last day of the following March, except for very short periods of time for the expressed purpose of adjusting or repairing the irrigation system;

- (2)Leaving a residential swimming pool and/or spa uncovered when not in use:
- (3)Other prohibited uses as determined by the Board, in its sole discretion, after notice to customers.

Section 7. Stage 2 Water Supply Shortage.

- A. The Board may, in its sole discretion, declare by resolution that a Stage 2 Water Supply Shortage exists and that the actions outlined in this Section are necessary in order to meet the Objectives of this Plan.
- B. Prohibited Uses of Water in a Stage 2 Water Supply Shortage. In addition to the prohibited uses of water identified in Sections 4, 5 and 6, the following uses of water are prohibited during a declared Stage 2 Water Supply Shortage:
 - (1) Irrigating landscape with potable water any day other than Tuesday or Saturday, except for very short periods of time for the expressed purpose of adjusting or repairing the irrigation system;
 - (2)Other prohibited uses as determined by the Board, in its sole discretion, after notice to customers.

Section 8. Stage 3 Water Supply Shortage.

- Α. The Board may, in its sole discretion, declare by resolution that a Stage 3 Water Supply Shortage exists and that the actions outlined in this Section are necessary in order to meet the Objectives of this Plan.
- Prohibited Uses of Water in a Stage 3 Water Supply Shortage. In B. addition to the prohibited uses of water identified in Sections 4, 5, 6 and 7, additional restrictions or prohibitions on the use of water may be imposed by the Board at its sole discretion.

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Section 9. Water Rates.

The Board may adjust water rates during a Board declared Stage 1, Stage 2, or Stage 3 Water Shortage subject to the then current Resolution fixing the Rates and Charges for Water and Sewer Service. Any increase in rates approved by the Board shall be subject to a public protest hearing as provided for in the California Constitution Article XIII.

Sudden Catastrophic Water Supply Shortage. Section 10.

When the General Manager determines that a sudden event has, or threatens to, significantly diminish the reliability or quality of the City's water supply, then the General Manager may declare a Catastrophic Water Supply Shortage and impose whatever emergency water allocation or conservation actions necessary to protect the reliability and quality of the City's water supply and in order to meet the Objectives of this Plan, until the emergency passes or the Board takes other action.

Section 11. Issuance of a Notice of Violation.

- A "Customer" as defined in the Long Beach Water Department Rules, Regulations, and Charges Governing Potable Water, Reclaimed Water, Sewer Service and the Water Conservation and Water Supply Shortage Plan ("Department Rules, Regulations and Charges"), shall be the party in violation of this Plan when water associated with the Customer's account is used in a prohibited manner. For each separate and distinct violation of this Plan, the Customer may be served a Notice of Violation in accordance with the Department Rules, Regulations and Charges.
- B. Each and every day a violation exists constitutes a separate and distinct offense.
- C. Warning Letter: Prior to receiving a Notice of Violation, Customer shall first be served a Warning letter, in accordance with the Department Rules, Regulations, and Charges.
 - D. The amount of the PUoW Charge shall be as established by the City

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of Long Beach Board of Water Commissioners by Resolution and listed in the Department Rules, Regulations, and Charges.

Section 12. Reduce or Terminate Water Service.

Depending on the severity of the prohibited use of water and the seriousness of the water supply shortage or imminent water supply shortage, the General Manager may cause the installation of a flow restriction device or may have the water service terminated. The General Manager shall give fourteen (14) days' notice that these actions may be taken unless, in the General Manager's discretion, the severity of the misuse or the severity of the shortage mandates a shorter period of time, in which case the number of days for notice shall be at the General Manager's sole discretion.

The Customer shall pay the cost of restricting the flow or terminating the service and shall pay the cost of re-installing full service, prior to the restoration of full service.

Section 13. Satisfaction of the PUoW.

Upon service of a Notice of Violation and PUoW Charge, the Customer shall do the following:

- Α. Remedy the violation(s) no later than the date as specified on the Notice. Correcting the violation(s) shall not excuse or discharge payment of the PUoW Charge.
- B. Pay the PUoW Charge no later than thirty (30) days from the date of issuance of the citation as specified on the Notice. Payment of a PUoW Charge shall not excuse or discharge the failure to correct the violation(s), nor shall it bar further enforcement action by the Department. Late charges shall be imposed for PUoW payments made after the payment due date. The late charge shall be assessed per standard Department practices, and will be imposed in addition to any outstanding PUoW Charge.

Section 14. Appeal of Notice of Violation.

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Any recipient of a PUoW Charge may appeal said violation in accordance with the Water Department Rules, Regulations, and Charges.

Section 15. Hearing Procedure.

The hearing of any appeal of a Notice of Violation shall be conducted in accordance with the Department Rules, Regulations, and Charges,

Section 16. Dismissal of Notice of Violation.

The General Manager may dismiss a Notice of Violation at any time if it is determined to have been issued in error or upon good cause.

Section 17. Reservation of Rights.

The rights of the Department shall be cumulative to any other right of the Department stated in this Plan, the Department Rules, Regulations and Charges, the Long Beach Municipal Code, or as provided for under State or Federal law.

Section 18. Exceptions.

The prohibited uses of water in this Plan are not applicable to that use of water necessary, as determined by the General Manager, for public health and safety or for essential governmental services such as police, fire, and other similar emergency services.

Section 19. General Provisions.

- A. Nothing contained in this Plan shall be construed to require the Department to curtail the supply of water to any Customer when, in the discretion of the General Manager, that water is required by that customer to maintain an adequate level of public health and safety.
- B. Any term not defined in this Plan which is defined in the then current Department Rules, Regulations and Charges shall have the meaning stated therein.
- C. This Plan shall apply to all customers and property receiving water from the Department wherever situated, and shall also apply to all property and facilities owned, maintained, operated or under the jurisdiction of the various

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officials, boards, departments, bureaus or agencies of the City.

If any section, subsection, sentence, clause or phrase in this Plan or D. the application of it to any person or circumstances is for any reason held invalid, the validity of the remainder of this Plan or the application of such provision to other persons or circumstances shall not be affected. The Board declares that it would have passed this Plan and each section, subsection, sentence, clause, and phrase in it irrespective of the fact that one or more sections, subsections, sentences, clauses, or phrases or the application of them to any person or circumstances be held invalid.

Section 20. Approval of this Resolution.

On the effective date of this Resolution all prior Resolutions including Resolution No. WD-1286 relating to the Water Conservation and Water Supply Shortage plans of the Long Beach Water Department are hereby rescinded and superseded.

The Secretary of the Board of Water Commissioners shall certify to the passage of this Resolution and cause a copy of the Resolution to be published pursuant to Government Code Section 6061. This Resolution shall take effect thirty (30) days after the Secretary's certification.

I hereby certify that this Resolution was adopted by the Board of Water Commissioners of the City of Long Beach at its meeting on June 2, by the following vote:

Commissioners:

SALTZGAVER; MARTINEZ Commissioners: NONE Noes:

SHANNON; CORDERO;

Commissioners: LEVINE Absent:

Secretary

Board of Water Commissioners

Ayes: