

ADDITIONAL TERMS AND CONDITIONS

SUBMITTING YOUR REBATE APPLICATION

Rebate applications must be postmarked by December 31, 2025. Please keep a copy of your completed rebate application for your records. Long Beach Utilities may verify the energy-efficient product(s), customer eligibility and installation prior to payment of rebate. The products must meet the specifications listed on the application form. Please read additional details in the Application Package. Other restrictions may apply.

Paid receipt(s)/proof of purchases must be in .PDF, .JPG, .JPEG, or .DOC (Word) format.

If all program requirements are met, a rebate check is generally mailed within 10-12 weeks, unless your application is selected for verification, which may take additional time.

INCOMPLETE OR INCORRECT APPLICATIONS

Incomplete and/or incorrect applications submitted cannot be processed and will be returned. Re-submitted applications will be processed first-come, first-served, based on the re-submittal date.

This program may be modified or terminated without prior notice. The selection, purchase and ownership of any goods and services are the sole responsibility of the customer. This program is funded by the California Cap and Trade program and administered by Long Beach Utilities.

Long Beach Utilities does not endorse or warrant any manufacturer's products or installer's services and shall not be liable or responsible for any claims arising out of or related to the purchase, installation, use or performance of any such products. This program is funded by the California Cap and Trade program and administered by Long Beach Utilities. This program may be modified or terminated without prior notice, including the expiration date of this application, and is provided to qualified customers on a first-come, first-served basis until the program funds are no longer available. Limit one rebate per appliance per individual residence. Other restrictions may apply. Item must be new and the rebate amount cannot exceed the cost of the item purchased. Resale products, products leased, rebuilt, rented, received from insurance claims, won as a prize, or new parts installed in existing products do not qualify. Proof of Property Ownership from owner, and a copy of a recent City of Long Beach Utility Bill (Utility Bill) from tenant are required when owner has purchased and installed measure in a rental home. Please attach it to the rebate application with your product purchase receipt and installation invoice. Name and address shown on Proof of Ownership must match the install address listed on the application form, and address shown on Utility Bill must match the install address listed on the application form. Do not mail in with your Utility Bill.

IMPORTANT NOTICES

This program is funded by Cap and Trade funds and administered by Long Beach Utilities. Program funds, including any funds utilized for rebates or incentives, will be allocated on a first-come, first-served basis until December 31, 2025 or until such funds are no longer available. This program may be modified or terminated without prior notice. The selection, purchase, and ownership of goods are the sole responsibility of customer. Long Beach Utilities makes no warranty, whether express or implied, including the warranty of merchantability or fitness for a particular purpose, of goods selected by customer. Customers who choose to participate in this program are not obligated to purchase any additional goods offered by manufacturer, vendor, service provider, or any other third party. Eligibility requirements apply.

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